Welcome to the 2021 Graduate/Professional Student Experience Survey

The Graduate/Professional Student Experience Survey was developed by the Graduate School in partnership with Student Affairs and the Graduate Professional Council (GPC) to better understand your experiences as graduate/professional students at the University of Missouri. You will be asked questions related to your experiences within and outside of the classroom, as well as your level of satisfaction with services and resources provided at Mizzou.

The survey will take the average respondent about 15 to 20 minutes to complete. Please note that your participation is voluntary, and your responses will be kept completely confidential. You have the right to withdraw at any point during the survey, for any reason, and without any prejudice. If you have any questions regarding the survey, please email mugradassessment@missouri.edu.

By agreeing to participate, you acknowledge that your participation in the survey is voluntary, you are at least 18 years of age, and that you are aware that you may choose to terminate your participation in the study at any time and for any reason. If you feel that you received this link in error (i.e., you are not currently a graduate or professional program student) then you may exit the survey or decline to consent.

Please note that this survey maybe be best displayed on a laptop or desktop computer, however, it can be completed on a phone or a tablet. If you must leave the survey before completion, your progress will be saved if you return to the survey using the same device and browser.

- Yes, I consent to participate. (1)
- No, I do not consent to participate. (2)
Q02 Which of the following best describes your current, primary academic program? (Select one)

- Non-degree seeking post-baccalaureate (1)
- Graduate Certificate (2)
- Master's (e.g., MA, MS, MEd, MPA, MBA, etc.) (3)
- Education Specialist (4)
- Doctoral (e.g., PhD, DNP, EDD) (5)
- Professional program student (e.g., DVM, MD, JD, DPT, MOT) (6)

Q03 Which of the following best describes the modality of your primary academic program? (Select one)

- On-campus program (i.e., classes for program designed to be held primarily face-to-face) (1)
- Distance program (i.e., classes for program held primarily online or in an alternate delivery method, e.g., weekends) (2)
If Which of the following best describes your current, primary academic program? (Select one) !=
Non-degree seeking post-baccalaureate

Q04 Please rate your current, primary academic program along the following dimensions:

<table>
<thead>
<tr>
<th></th>
<th>Excellent (5)</th>
<th>Good (4)</th>
<th>Average (3)</th>
<th>Poor (2)</th>
<th>Terrible (1)</th>
<th>Prefer not to respond (99)</th>
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</thead>
<tbody>
<tr>
<td>Clarity of program requirements (Q04_A)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Academic expertise of faculty (Q04_B)</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Quality of courses offered by your program/department (Q04_C)</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Course scheduling and availability (Q04_D)</td>
<td>○</td>
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<tr>
<td>Helpfulness of faculty (Q04_E)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Helpfulness of staff (Q04_F)</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Quality of advising or mentoring (Q04_G)</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Quality of career-related information and guidance (Q04_H)</td>
<td>○</td>
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<tr>
<td>Overall quality of your program (Q04_J)</td>
<td>○</td>
<td>○</td>
<td>○</td>
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</tbody>
</table>
Display This Question:

**If Which of the following best describes your current, primary academic program? (Select one) !=**

**Non-degree seeking post-baccalaureate**

Q05 To what extent do you agree with the following statements?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree (5)</th>
<th>Somewhat agree (4)</th>
<th>Neither agree nor disagree (3)</th>
<th>Somewhat disagree (2)</th>
<th>Strongly disagree (1)</th>
<th>Prefer not to respond (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td>I understand the requirements of my academic program. (Q05_A)</td>
<td></td>
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<tr>
<td>My workload for my courses or other program requirements is reasonable. (Q05_B)</td>
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<tr>
<td>I have the resources I need to succeed academically. (Q05_C)</td>
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<tr>
<td>I am well-prepared for the work required to complete my program. (Q05_D)</td>
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<tr>
<td>I am on track to complete my program according to my preferred timeline. (Q05_E)</td>
<td></td>
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</tbody>
</table>
I am confident about my future career prospects. (Q05_F)

Display This Question:

If Which of the following best describes your current, primary academic program? (Select one) !=
Non-degree seeking post-baccalaureate

Q06 If you had to make the decision to attend graduate/professional school all over again, would you ...

<table>
<thead>
<tr>
<th>Choose the same field of study? (Q06_A)</th>
<th>Definitely (5)</th>
<th>Probably (4)</th>
<th>Might or might not (3)</th>
<th>Probably not (2)</th>
<th>Definitely not (1)</th>
<th>Prefer not to respond (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Choose the same program? (Q06_B)</td>
<td></td>
<td></td>
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<tr>
<td>Choose the same university? (Q06_C)</td>
<td></td>
<td></td>
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</tbody>
</table>
Q07 How satisfied are you with the overall quality of your academic experience?

- Very satisfied (5)
- Satisfied (4)
- Neither satisfied (3)
- Dissatisfied (2)
- Very dissatisfied (1)
- Prefer not to respond (99)

End of Block: Academic program experience

Start of Block: Advising relationship

Q08

We are going to ask you some questions about advising. Please answer the following questions with respect to whomever you consider to be your current, primary advisor.

On average, how often do you communicate with your advisor? Include communication that takes place in-person or virtually (e.g., email, zoom).

- Weekly (1)
- Monthly (2)
- About once or twice per semester (3)
- About once or twice per year (4)
- Never (5)
- Not applicable (99)

Skip To: End of Block If We are going to ask you some questions about advising. Please answer the following questions with... = Not applicable
Q09 To what extent do you agree or disagree with the following statements concerning your advisor?

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree (5)</th>
<th>Somewhat agree (4)</th>
<th>Neither agree nor disagree (3)</th>
<th>Somewhat disagree (2)</th>
<th>Strongly disagree (1)</th>
<th>Not applicable (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td>My advisor makes time for me when I need help or advice. (Q09_A)</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
</tr>
<tr>
<td>My advisor provides strategies for getting through my program (e.g., preparing for milestones, etc.). (Q09_B)</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
</tr>
<tr>
<td>My advisor is knowledgeable about the area I am researching or studying. (Q09_C)</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
</tr>
<tr>
<td>My advisor provides with constructive feedback on my work. (Q09_D)</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
</tr>
<tr>
<td>My advisor provides me with the information that helps me think about my future career. (Q09_E)</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
<td>⬜</td>
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</tbody>
</table>
Q10 Other than your advisor, who else do you rely on for mentoring or advice related to school or your career? (Select any that apply)

☐ Director of graduate studies or program coordinator (1)
☐ Other faculty within my department (2)
☐ Other faculty outside of my department (3)
☐ Staff within or outside of my department (4)
☐ Fellow students or peers (5)
☐ Individuals not affiliated with Mizzou (e.g., friends, family, external colleagues) (6)
☐ Other (please specify) (7)

_____________________________________

End of Block: Advising relationship

Start of Block: Professional development
We would like to ask you a few questions about your professional development and career aspirations.

Q11 In what types of professional development opportunities have you participated in since starting your graduate/professional studies? Please indicate to the best of your recollection who provided the professional development opportunity. (Select all that apply).

*Note: Include any professional development opportunities occurring both within and beyond of the classroom.*

<table>
<thead>
<tr>
<th></th>
<th>My academic program/department (1)</th>
<th>MU Graduate School (e.g., GradEssentials, GRAD 9050) (2)</th>
<th>Another program/dept/org internal to MU (3)</th>
<th>External organization (4)</th>
<th>Haven't participated but interested (5)</th>
<th>Haven't participated and <strong>not</strong> interested (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Writing and publishing scholarly articles (Q11_A)</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
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<tr>
<td>Obtaining grants/fellowships (Q11_B)</td>
<td>□</td>
<td>□</td>
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<tr>
<td>Dissertation or thesis writing (Q11_C)</td>
<td>□</td>
<td>□</td>
<td>□</td>
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<tr>
<td>Teaching at the college level (Q11_D)</td>
<td>□</td>
<td>□</td>
<td>□</td>
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<tr>
<td>Writing for non-expert audiences (Q11_E)</td>
<td>□</td>
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<tr>
<td>Public speaking and presentations (Q11_F)</td>
<td>□</td>
<td>□</td>
<td>□</td>
<td>□</td>
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<td>□</td>
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<tr>
<td>Skill Description</td>
<td>Column 1</td>
<td>Column 2</td>
<td>Column 3</td>
<td>Column 4</td>
<td>Column 5</td>
<td>Column 6</td>
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<td>Time management and work habits (Q11_G)</td>
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<td>Interpersonal and leadership skills (e.g., ability to collaborate, motivate others) (Q11_H)</td>
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<td>Work/life integration (Q11_J)</td>
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<td>Diversity and inclusion growth and development (Q11_L)</td>
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<td>Job application/document preparation (Q11_M)</td>
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<td>Interviewing skills (Q11_N)</td>
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<tr>
<td>Technical skills development (e.g., coding, learning software) (Q11_P)</td>
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<td>Using social media (i.e., for networking, sharing research) (Q11_Q)</td>
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</tbody>
</table>
Q12 What other types of professional development topics or opportunities would you like to see offered at Mizzou?

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
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End of Block: Professional development

Start of Block: Career aspirations
Q13 How desirable are the following employment sectors for the job that you would like to hold once you complete your graduate/professional studies?

<table>
<thead>
<tr>
<th>Sector</th>
<th>Extremely desirable (5)</th>
<th>Very desirable (4)</th>
<th>Moderately desirable (3)</th>
<th>Slightly desirable (2)</th>
<th>Not at all desirable (1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Research university (Q13_A)</td>
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<tr>
<td>Master's/Regional university (Q13_B)</td>
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<tr>
<td>Liberal arts college (Q13_C)</td>
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<tr>
<td>Community or two-year college (Q13_D)</td>
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<tr>
<td>Preschool, elementary, middle, secondary school or school system (Q13_E)</td>
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<tr>
<td>U.S. federal/national government (including various federal agencies and military) (Q13_F)</td>
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<tr>
<td>U.S. state or local government (Q13_G)</td>
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<tr>
<td>Non-U.S. (foreign) government (Q13_H)</td>
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<tr>
<td>Not-for-profit or non-governmental organization (Q13_J)</td>
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<tr>
<td>Business/for-profit company or</td>
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<td>organization (Q13_K)</td>
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<tr>
<td>Healthcare (e.g., hospital, clinic) (Q13_L)</td>
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<tr>
<td>Self-employed (e.g., private practice, entrepreneur, consulting) (Q13_M)</td>
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<tr>
<td>Other (if any, please specify) (Q13_N)</td>
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</tbody>
</table>
Q14 Broadly speaking, are you interested in pursuing a career in the professoriate or pathways beyond the professoriate?

- Career in the professoriate (1)
- Pathways beyond the professoriate (e.g., academic administration, K-12, business, government) (2)
- I am currently interested in both (3)
- Not applicable (99)

Q15 Overall, to what extent are you satisfied with the support you have received to pursue a career in the professoriate?

- Very satisfied (5)
- Satisfied (4)
- Neither satisfied nor dissatisfied (3)
- Dissatisfied (2)
- Very dissatisfied (1)
- Prefer not to respond (99)
Display This Question:

If Which of the following best describes your current, primary academic program? (Select one) = Doctoral (e.g., PhD, DNP, EDD)
And If

Broadly speaking, are you interested in pursuing a career in the professoriate or pathways beyond... = Pathways beyond the professoriate (e.g., academic administration, K-12, business, government)
Or Broadly speaking, are you interested in pursuing a career in the professoriate or pathways beyond... = I am currently interested in both

Q16 Overall, to what extent are you satisfied with the support you have received to pursue career pathways beyond the professoriate (e.g., academic administration, K-12, business, government)?

- Very satisfied (5)
- Satisfied (4)
- Neither satisfied nor dissatisfied (3)
- Dissatisfied (2)
- Very dissatisfied (1)
- Prefer not to respond (99)

End of Block: Career aspirations

Start of Block: Financial well-being and security
Next, we would like to get a sense of your employment and financial situation.

Q17 Are you currently employed? If so, please indicate which type(s) of employment you currently hold. (Select all that apply)

☐ Graduate teaching assistant or graduate instructor (1)
☐ Graduate research assistant (2)
☐ Graduate library assistant (3)
☐ Graduate fellow (note: this is a specific type of assistantship, not to be confused with fellowships) (4)
☐ Other student or part-time staff position at MU (5)
☐ Full-time staff position at MU (6)
☐ Off-campus part-time employment (7)
☐ Off-campus full-time employment (8)
☐ I am not currently employed (9)
☐ Other (please specify) (10)
Q18 Please indicate which of the following is a MAJOR source of financial support for you and your graduate/professional education this academic year (2020-21). (Select all that apply)

☐ Graduate assistantship position (1)
☐ MU fellowship or scholarship (2)
☐ Non-MU fellowship or scholarship (3)
☐ Clinical internship or residency (4)
☐ MU employee benefits (tuition reduction as part of personal or spousal/partner benefit) (5)
☐ Non-MU employee benefits or employer funding (6)
☐ Educational loans (7)
☐ Credit cards (8)
☐ Personal earnings or savings (9)
☐ Spouse/parent/partner/other family contribution (10)
☐ Foreign (non-U.S.) support (other than sources listed above) (11)
☐ Other (if any, please specify) (12)
Q19 In the last 12 months, did you ever cut back on expenses or other things that were important to you?

- Yes, almost every month. (1)
- Yes, some months but not every month. (2)
- Yes, only 1 or 2 months. (3)
- No (4)
- Prefer not to respond (99)

Q20 In the last 12 months, did you ever eat less than you felt you should or choose less nutritious food options because you did not have enough money?

- Yes, almost every month. (1)
- Yes, some months but not every month. (2)
- Yes, only 1 or 2 months. (3)
- No (4)
- Prefer not to respond (99)

Q21 In the last 12 months, have you experienced housing insecurity (e.g., difficulty or inability to pay rent, mortgage, utilities; moved multiple times; lived with others because of financial problems)?

- Yes, almost every month. (1)
- Yes, some months but not every month. (2)
- Yes, only 1 or 2 months. (3)
- No (4)
- Prefer not to respond (99)
Q22 In the last 12 months, have you ever been unhoused (such as sleeping in a homeless shelter, car, or structure not meant for habitation)?

- Yes, almost every month. (1)
- Yes, some months but not every month. (2)
- Yes, only 1 or 2 months. (3)
- No (4)
- Prefer not to respond (99)

Q23 What are your current living arrangements? (Select all that apply)

- Residential halls or graduate housing (1)
- Columbia, MO (2)
- Elsewhere in Missouri (3)
- Elsewhere in the U.S. (4)
- Outside the U.S. (5)
- I am currently unhoused (6)

End of Block: Financial well-being and security

Start of Block: Graduate assistantship
You indicated above that you are currently employed in a graduate assistantship and/or fellowship. We would like to ask you a few questions about how that is going.

Q24 Which of the following best describes the type of appointment(s) you currently hold?

- I have a half-time appointment (.50 FTE) (1)
- I have a quarter-time appointment (.25 FTE) (2)
- I have two quarter-time appointments (.50 FTE) (3)
- Other (please specify) ________________________________

Q25 How many hours per week, on average, do you spend performing duties related to your assistantship(s)?

- 26 or more (1)
- 21 to 25 hours (2)
- 16 to 20 hours (3)
- 11 to 15 hours (4)
- 10 or fewer (5)
- None (6)
Q26 You indicated that you may be working more hours per week on average than is allotted for your current appointment. Why might that be the case? (Select all that apply)

☐ My job responsibilities take a lot of time (e.g., grading, transcription) (1)

☐ My job responsibilities are above my current skill level (2)

☐ I have been tasked with too many job responsibilities (i.e., my supervisor has unreasonable expectations) (3)

☐ I am interested in what I am doing, so I want to spend more time than allotted for my appointment (4)

☐ I feel pressure to work more than my allotted hours (5)

☐ I worry about retaliation from my supervisor or department (6)

☐ My workload varies (i.e., some weeks are more, some weeks are less) (7)

☐ My assistantship responsibilities are difficult to separate from my own research (e.g., dissertation or thesis research). (9)

☐ Other (please specify) (8)
Q27 Overall, how satisfied are you with the following aspects of your assistantship?

<table>
<thead>
<tr>
<th>Aspects of Assistantship</th>
<th>Very satisfied (5)</th>
<th>Satisfied (4)</th>
<th>Neither satisfied nor dissatisfied (3)</th>
<th>Dissatisfied (2)</th>
<th>Very dissatisfied (1)</th>
<th>Prefer not to respond (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communication of performance expectations between you and your supervisor (Q27_A)</td>
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<tr>
<td>Communication of progress, evaluation and feedback from your supervisor (Q27_B)</td>
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<tr>
<td>Contribution of your assistantship to your career and professional development (Q27_C)</td>
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</tbody>
</table>

End of Block: Graduate assistantship

Start of Block: Health & well-being
Q28 *Now, we would like to ask you a few questions about your health and well-being.*

How would you describe each of the following aspects of your current health and well-being?

<table>
<thead>
<tr>
<th>aspect</th>
<th>Excellent (5)</th>
<th>Good (4)</th>
<th>Average (3)</th>
<th>Poor (2)</th>
<th>Terrible (1)</th>
<th>Prefer not to respond (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Your current physical health and well-being (Q28_A)</td>
<td></td>
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<tr>
<td>Your current mental or emotional health and well-being (Q28_B)</td>
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<tr>
<td>Your current ability to manage stress (Q28_C)</td>
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<tr>
<td>Your current ability to get the nightly sleep you need (Q28_D)</td>
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<tr>
<td>Your current ability to eat a balanced and nutritious diet (Q28_E)</td>
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<tr>
<td>Your current ability to get at least 150 minutes of exercise per week (Q28_F)</td>
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</tr>
</tbody>
</table>
Q29 In the last 12 months, to what extent have the following negatively impacted your well-being and/or ability to succeed academically?

<table>
<thead>
<tr>
<th>Concerns about future job prospects (Q29_A)</th>
<th>A great deal (5)</th>
<th>Considerably (4)</th>
<th>Moderately (3)</th>
<th>Somewhat (2)</th>
<th>Not at all (1)</th>
<th>Prefer not to respond (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic progress (Q29_B)</td>
<td></td>
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<tr>
<td>Workload as a student (Q29_C)</td>
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<tr>
<td>Work-related responsibilities (Q29_D)</td>
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<tr>
<td>Mentor or advisor relationship (Q29_E)</td>
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<tr>
<td>Campus climate (Q29_F)</td>
<td></td>
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<tr>
<td>Colleague/co-worker relationship (Q29_G)</td>
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<td>Finances (Q29_H)</td>
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<td>Inconsistent access to healthy or culturally appropriate food, or going hungry (Q29_J)</td>
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<tr>
<td>Inconsistent access to affordable housing, or homelessness</td>
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<tr>
<td>(Q29_K)</td>
<td><em>(Q29_L)</em></td>
<td><em>(Q29_M)</em></td>
<td><em>(Q29_N)</em></td>
<td><em>(Q29_P)</em></td>
<td><em>(Q29_Q)</em></td>
<td><em>(Q29_R)</em></td>
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<tr>
<td>Inconsistent access to affordable healthcare</td>
<td></td>
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<tr>
<td>Child or adult care-giving responsibilities</td>
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<tr>
<td>Immigration rules and regulations</td>
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<tr>
<td>Partner/spousal relationship</td>
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<tr>
<td>Concerns for personal safety</td>
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<tr>
<td>COVID-19 pandemic</td>
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<tr>
<td>Racial trauma</td>
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<tr>
<td>Political climate</td>
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<tr>
<td>Discrimination and/or oppression</td>
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</tbody>
</table>

End of Block: Health & well-being

Start of Block: Sense of belonging
Q30 Please rate the extent to which you agree or disagree with the following statements about your experiences:

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree (5)</th>
<th>Somewhat agree (4)</th>
<th>Neither agree nor disagree (3)</th>
<th>Somewhat disagree (2)</th>
<th>Strongly disagree (1)</th>
<th>Prefer not to respond (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td>I have friends in my program/department. (Q30_A)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I feel a sense of belonging to my program/department. (Q30_B)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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</tr>
<tr>
<td>I feel a sense of belonging to the Mizzou community. (Q30_C)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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</tr>
<tr>
<td>My program/department creates a collegial and supportive environment. (Q30_D)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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</tr>
<tr>
<td>My program/department demonstrates a commitment to diversity, inclusion and equity. (Q30_E)</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Overall, the environment at Mizzou is positive and welcoming. (Q30_F)</td>
<td>○</td>
<td>○</td>
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<td>○</td>
<td>○</td>
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</tbody>
</table>

End of Block: Sense of belonging

Start of Block: Dependent care needs
Q31 *Next, we would like to ask about your dependent care needs.*

Are you a parent, legal guardian, or caregiver for a child or children?

- Yes (1)
- No (2)
- Prefer not to respond (99)

Q32 Are you a caregiver to another family member or adult (age 19 and older)?

- Yes (1)
- No (2)
- Prefer not to respond (99)
Q33 Please indicate the PRIMARY types of child care that you use. (Select all that apply)

- Self or partner (1)
- Unlicensed home care (friend, relative, casual babysitter) (2)
- Licensed home care (3)
- Licensed day care (4)
- Public/private school (5)
- Before/after school program (6)
- Child old enough to care for self (7)
- Other (Please specify) (8)

________________________________________________
Q34 Please indicate the PRIMARY types of adult care that you use. (Select all that apply)

- Self or partner (1)
- Unlicensed home care (friend, relative, neighbor) (2)
- Licensed home care (3)
- Share care/friend/neighbor (4)
- Licensed adult care center (5)
- Assisted living (6)
- Other (Please specify) (7)

________________________________________________
Display This Question:
If Next, we would like to ask about your dependent care needs. Are you a parent, legal guardian, or... = Yes

Q35 How satisfied are you with the following child care offerings in Columbia?

<table>
<thead>
<tr>
<th></th>
<th>Very satisfied (5)</th>
<th>Satisfied (4)</th>
<th>Neither satisfied nor dissatisfied (3)</th>
<th>Dissatisfied (2)</th>
<th>Very dissatisfied (1)</th>
<th>Have not used or not applicable (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Availability of child care (Q35_A)</td>
<td></td>
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</tr>
<tr>
<td>Cost of child care (Q35_B)</td>
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<tr>
<td>Quality of child care (Q35_C)</td>
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</tr>
</tbody>
</table>
If Are you a caregiver to another family member or adult (age 19 and older)? = Yes

**Q36 How satisfied are you with the following adult care offerings in Columbia?**

<table>
<thead>
<tr>
<th>Availability of adult care (Q36_A)</th>
<th>Very satisfied (5)</th>
<th>Satisfied (4)</th>
<th>Neither satisfied nor dissatisfied (3)</th>
<th>Dissatisfied (2)</th>
<th>Very dissatisfied (1)</th>
<th>Have not used or not applicable (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Cost of adult care (Q36_B)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Quality of adult care (Q36_C)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

End of Block: Dependent care needs

Start of Block: Quality of student services
Display This Question:
If Which of the following best describes the modality of your primary academic program? (Select one) = On-campus program (i.e., classes for program designed to be held primarily face-to-face)

Q37

Next, we would like to ask you a few questions about your experience with various student services and resources and overall satisfaction with Mizzou.

How satisfied are you with the overall quality of the following?

<table>
<thead>
<tr>
<th>Service</th>
<th>Very satisfied (5)</th>
<th>Satisfied (4)</th>
<th>Neither satisfied nor dissatisfied (3)</th>
<th>Dissatisfied (2)</th>
<th>Very dissatisfied (1)</th>
<th>Have not used but interested (98)</th>
<th>Have not used and not interested (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Graduate School (Q37_A)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>University libraries and resources (Q37_B)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Writing Center (Q37_C)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>International Teaching Assistant Program (ITAP)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Graduate Professional Council (GPC) (Q37_E)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Your Student Health Center experience (on-campus or virtually) (Q37_F)</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
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<tr>
<td>Service Description</td>
<td>Column 1</td>
<td>Column 2</td>
<td>Column 3</td>
<td>Column 4</td>
<td>Column 5</td>
<td>Column 6</td>
<td>Column 7</td>
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<tr>
<td>Your Counseling Center experience (on-campus or virtually) (Q37_G)</td>
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<tr>
<td>Your Wellness Resource Center experience (on-campus or virtually) (Q37_H)</td>
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<tr>
<td>Sanvello (wellness app) (Q37_J)</td>
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<tr>
<td>Your MizzouRec experience (Q37_K)</td>
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<td>Campus safety (Q37_L)</td>
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<tr>
<td>On-Campus activities and events (Q37_M)</td>
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<tr>
<td>Activities and events offered virtually/online (Q37_N)</td>
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<tr>
<td>Disability Center (Q37_P)</td>
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<tr>
<td>IT Services (Q37_Q)</td>
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</table>
Display This Question:

If Which of the following best describes the modality of your primary academic program? (Select one) = Distance program (i.e., classes for program held primarily online or in an alternate delivery method, e.g., weekends)

Q38

Next, we would like to ask you a few questions about your experience with various student services and resources and overall satisfaction with Mizzou.

How satisfied are you with the overall quality of the following?

<table>
<thead>
<tr>
<th>Service</th>
<th>Very satisfied (5)</th>
<th>Satisfied (4)</th>
<th>Neither satisfied nor dissatisfied (3)</th>
<th>Dissatisfied (2)</th>
<th>Very dissatisfied (1)</th>
<th>Have not used but interested (98)</th>
<th>Have not used and not interested (99)</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Graduate School (Q38_A)</td>
<td></td>
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<tr>
<td>University libraries and resources (Q38_B)</td>
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<tr>
<td>Writing Center (Q38_C)</td>
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<tr>
<td>International Teaching Assistant Program (ITAP) (Q38_D)</td>
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<tr>
<td>Graduate Professional Council (GPC) (Q38_E)</td>
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<tr>
<td>Your Student Health Center experience (on-campus or virtually) (Q38_F)</td>
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<tr>
<td>Service Description</td>
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<tr>
<td>Your Counseling Center experience (on-campus or virtually) (Q38_G)</td>
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<tr>
<td>Your Wellness Resource Center experience (on-campus or virtually) (Q38_H)</td>
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<tr>
<td>Sanvello (wellness app) (Q38_J)</td>
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<tr>
<td>Activities and events offered virtually/online (Q38_N)</td>
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<tr>
<td>Disability Center (Q38_P)</td>
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<tr>
<td>IT Services (Q38_Q)</td>
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</table>
Q39 How satisfied are you with the overall quality of your out-of-class experience?

- Very satisfied (5)
- Satisfied (4)
- Neither satisfied nor dissatisfied (3)
- Dissatisfied (2)
- Very dissatisfied (1)
- Prefer not to respond (99)

Display This Question:
If How satisfied are you with the overall quality of your academic experience? = Very dissatisfied
Or How satisfied are you with the overall quality of your academic experience? = Dissatisfied

Q40 Please explain your dissatisfaction with your academic experience.

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

Display This Question:
If How satisfied are you with the overall quality of your out-of-class experience? = Dissatisfied
Or How satisfied are you with the overall quality of your out-of-class experience? = Very dissatisfied

Q41 Please explain your dissatisfaction with your out-of-class experience.

________________________________________________________________________
________________________________________________________________________
Q42 Please explain your dissatisfaction with the **Graduate School**.
Q43 Please explain your dissatisfaction with the **University libraries and resources**.

________________________________________________________________

________________________________________________________________

________________________________________________________________

Display This Question:

If Next, we would like to ask you a few questions about your experience with various student service... = Writing Center [ Very dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Writing Center [ Dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Writing Center [ Very dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Writing Center [ Dissatisfied ]

Q44 Please explain your dissatisfaction with the **Writing Center**.

________________________________________________________________

________________________________________________________________

________________________________________________________________

________________________________________________________________

________________________________________________________________
Q45 Please explain your dissatisfaction with the International Teaching Assistant Program (ITAP).

________________________________________________________________

________________________________________________________________

________________________________________________________________

________________________________________________________________

Display This Question:

If Next, we would like to ask you a few questions about your experience with various student service... = International Teaching Assistant Program (ITAP) [ Very dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = International Teaching Assistant Program (ITAP) [ Dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = International Teaching Assistant Program (ITAP) [ Very dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = International Teaching Assistant Program (ITAP) [ Dissatisfied ]

Q46 Please explain your dissatisfaction with the Graduate Professional Council (GPC).

________________________________________________________________

________________________________________________________________

________________________________________________________________

________________________________________________________________

Display This Question:

If Next, we would like to ask you a few questions about your experience with various student service... = Graduate Professional Council (GPC) [ Very dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Graduate Professional Council (GPC) [ Dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Graduate Professional Council (GPC) [ Very dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Graduate Professional Council (GPC) [ Dissatisfied ]
If Next, we would like to ask you a few questions about your experience with various student service... = Your Student Health Center experience (on-campus or virtually) [ Very dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Your Student Health Center experience (on-campus or virtually) [ Dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Your Student Health Center experience (on-campus or virtually) [ Very dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Your Student Health Center experience (on-campus or virtually) [ Dissatisfied ]

Q47 Please explain your dissatisfaction with your Student Health Center experience (on-campus or virtually).

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Display This Question:

If Next, we would like to ask you a few questions about your experience with various student service... = Your Counseling Center experience (on-campus or virtually) [ Very dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Your Counseling Center experience (on-campus or virtually) [ Dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Your Counseling Center experience (on-campus or virtually) [ Very dissatisfied ]

Or Next, we would like to ask you a few questions about your experience with various student service... = Your Counseling Center experience (on-campus or virtually) [ Dissatisfied ]
Q48 Please explain your dissatisfaction with your Counseling Center experience (on-campus or virtually).

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Display This Question:
If Next, we would like to ask you a few questions about your experience with various student service... = Your Wellness Resource Center experience (on-campus or virtually) [ Very dissatisfied ]
Or Next, we would like to ask you a few questions about your experience with various student service... = Your Wellness Resource Center experience (on-campus or virtually) [ Dissatisfied ]
Or Next, we would like to ask you a few questions about your experience with various student service... = Your Wellness Resource Center experience (on-campus or virtually) [ Very dissatisfied ]
Or Next, we would like to ask you a few questions about your experience with various student service... = Your Wellness Resource Center experience (on-campus or virtually) [ Dissatisfied ]

Q49 Please explain your dissatisfaction with your Wellness Resource Center experience (on-campus or virtually).

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Q50 Please explain your dissatisfaction with your Sanvello (wellness app).

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Q51 Please explain your dissatisfaction with your MizzouRec experience.

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Q52 Please explain your dissatisfaction with campus safety.

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Q53 Please explain your dissatisfaction with on-campus activities and events.

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Q54 Please explain your dissatisfaction with **activities and events offered virtually**.

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Q55 Please explain your dissatisfaction with the **Disability Center**.

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Q56 Please explain your dissatisfaction with the **IT Services**.

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End of Block: Quality of student services

Start of Block: Wrap up
Q57 Which of the following would you most like the University to prioritize with regard to attention and resources? (Pick up to 3.)

☐ Mental health (1)
☐ Health and fitness (2)
☐ Campus safety (3)
☐ Off-campus safety (4)
☐ Food quality or security (5)
☐ Housing (6)
☐ Faculty advising (7)
☐ Career development (8)
☐ Academic progress, quality or engagement (9)
☐ Financial aid or support (10)
☐ Graduate program climate and belonging (11)
☐ Campus climate and inclusion (12)
☐ Social support (13)
☐ Child or adult care support (14)
☐ Campus activities and events (15)
☐ Working conditions (16)
☐ Responsiveness of campus leadership to student concerns (17)
Q58 Is there anything else you would like to share about your experience at Mizzou?
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Q59 Is there any feedback you would like to share regarding the survey itself?
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Page Break
Q60  *Finally, we are collecting some demographic information in order to analyze whether certain groups have a different experiences with regard to the questions above. To protect the confidentiality of respondents, any reporting of these data will aggregate groups such that there are no groups under 5. All demographic questions are optional.*

Which of the following best describes your race or ethnicity (Select all that apply)

- American Indian or Alaska Native (7)
- Arab (2)
- Asian or Asian American (3)
- Black or African American (1)
- Chicano/Hispanic/LatinX or Spanish origin (5)
- Native Hawaiian or Pacific Islander (4)
- White (6)
- Not listed (please specify) (8)
- Prefer not to respond (9)
Q61 Which of the following best describes your gender identity? (Select all that apply)

- Cis or Cisgender (1)
- Man (2)
- Non_Binary (3)
- Trans or Transgender (4)
- Woman (5)
- Not listed (please specify) (6)

Prefer not to respond (7)

Q62 Which of the following best describes your sexual orientation? (Select all that apply)

- Heterosexual (1)
- Gay or lesbian (2)
- Bisexual (3)
- Pansexual (4)
- Asexual (5)
- Not listed (Please specify) (6)

Prefer not to respond (7)
Q63 I identify as having a disability or disabilities (e.g., sensory impairment, mobility impairment, learning disability, mental health disorder, etc.).

- Yes (1)
- No (2)
- Unsure (5)
- Prefer not to respond (4)

End of Block: Demographic